Richard obtained his BA in economics but quickly realized it did not open the doors he had anticipated. He continued his studies in management at a renowned business school and enjoyed several years employed with Revenue Canada. It was there he was introduced to the payroll environment, working in the deductions at source department. When Richard left to pursue other opportunities, he felt he was well skilled in payroll. He was surprised when he didn’t receive any job offers for the payroll positions he applied to, so he met with a counselor from Robert Half who pointed out that the jobs he wanted required a Payroll Compliance Practitioner (PCP) or Certified Payroll Manager (CPM) certification.

He immediately contacted the Canadian Payroll Association and started the challenge option process. With his years' experience, Richard was well versed in many of the topics and was able to obtain his certification quickly.

“Becoming a Certified Payroll Manager opened doors into new areas like systems implementation.”

Immediately after receiving his certification, doors began to open. He enjoyed the challenges and the complexities of payroll and deepened his understanding through several Professional Development Seminars. He obtained his CPM certification and broadened his experience to include payroll management. Richard found that the CPM program introduced him to areas of payroll systems implementation and the integration of payroll with other functions in the organization. Today, armed with the tools he has from the Canadian Payroll Association and all the professional contacts he has met over the years, he is confident he will never be without a job in the payroll field which he finds challenging and exciting.