

McMaster  
University



CENTRE FOR  
CONTINUING EDUCATION

# ADDICTION EDUCATION

## Technical Requirements

Discover. Possible.

**cce**

# Technical Requirements

## Technical Information for A2L



To ensure you have a smooth Avenue to Learn experience, use the following system and software requirements chart as a guide. We strongly recommend that you complete the **BROWSER CHECK** via the Avenue to Learn website.

[Please click here for a System Check before you login.](#)

What equipment do I need to use any of the online course software and tools?

- Windows or Mac computer
- Internet connection (broadband is best)
- Speakers (built-in or USB headset)

## System & Software Requirements

	REQUIRED	RECOMMENDED
Operating System	Windows 98, 98SE, ME, 2000, 2003, XP, Vista, Windows 7 Mac OS X	Windows 2003, XP Service Pack 2
Video	SVGA monitor Minimum resolution of 800 x 600	Windows 2003, XP Service Pack 2
Internet Speed	56K modem	56K or cable modem, DSL
Sun Java Runtime Environment (JRE)	JRE v1.4.2.x, 1.5.x, 1.6.x (Required to run LiveRoom 4.3 and Equation Editor.)	JRE 1.6 update 13
Java Script	Enabled	Enabled
Cookies	Enabled	Enabled

# Technical Requirements

## Browser Support

WINDOWS	
Browser	Status
Internet Explorer 11	Supported
Internet Explorer 10	Supported
Internet Explorer 7 - 9	Not Supported
Firefox 4.0	Investigation
Firefox 3.6	Supported (recommended)
Firefox 3.5	Supported
Firefox 3.0	Maintenance
Chrome	Supported

MAC	
Browser	Status
Firefox 4.0	Investigation
Firefox 3.6	Supported (recommended)
Firefox 3.5	Supported
Safari 5.0	Supported
Safari 4.0	Supported
Safari 3.1	Supported

## Pop-Up Blockers

The Avenue to Learn system sometimes uses small browser windows to deliver requested content. Some pop-up blockers incorrectly interpret these small windows as pop-ups and block them. If you have installed a pop-up blocker, turn it off while using the Learning System.

- If you are using Google Chrome, here is a [website](#) to help manage the internal pop-up blocker
- If you are using Mozilla Firefox, here is a [website](#) to help manage the internal pop-up blocker
- If you are using Internet Explorer 7 and 8, here is a [website](#) to help manage the internal pop-up blocker

## Technical Issues

For Avenue to Learn technical issues and questions, contact the Avenue to Learn technical support team. This can be done via email ([support.avenue@ccl.mcmaster.ca](mailto:support.avenue@ccl.mcmaster.ca)) or through their [email web form](#). The McMaster Institute for Innovation in Education, Teaching and Learning (MIETL) is responsible for maintaining the Avenue to Learn System; therefore, CCE can only assist minimally for technical issues associated with the system. Students should develop the habit of checking the NEWS section of the Avenue to Learn login page for any system updates, issues, or outages.